

**FOR IMMEDIATE RELEASE**

**Media Contact:** Kathryn Zakskorn

**Phone:** 650-462-9501

**Email:** kzakskorn@homecareassistance.com

**Home Care Assistance of Fairfield Receives 2019 Best of Home Care® – Provider of Choice Award**

**FAIRFIELD, CT – February 9, 2019** Home Care Assistance of Fairfield announced today that it has received the 2019 Best of Home Care – Provider of Choice Award from Home Care Pulse. The Provider of Choice Award is granted only to the top-ranking home care agencies, based on client satisfaction scores gathered by Home Care Pulse, an independent satisfaction research firm for home care. Home Care Assistance of Fairfield is now ranked among a select few home care agencies across the country and in Fairfield County, CT who have proven their ability to provide outstanding care.

“We congratulate Home Care Assistance of Fairfield on earning the Best of Home Care – Provider of Choice Award,” says Erik Madsen, CEO of Home Care Pulse. “Since this award is based on client feedback, it demonstrates their dedication to providing the highest quality of care with a focus on client satisfaction. We are pleased to recognize Home Care Assistance of Fairfield’s dedication to quality professionalism and expertise in home care.”

Best of Home Care – Provider of Choice award-winning providers work with Home Care Pulse to gather feedback from their clients via live phone interviews each month. Because Home Care Pulse is an independent company, it is able to collect honest and unbiased feedback.

“I am honored by this award. We strive to offer outstanding, concierge level service to our clients. This award is recognition to our committed care managers and caregivers for the unbelievable work that they do. We share this award with them and hope to continue our mission of changing the way the world ages,” says Erik Gans, Owner of Home Care Assistance of Fairfield.

“Our goal at Home Care Pulse is to empower home care businesses to provide the best home care possible,” says Erik Madsen, CEO of Home Care Pulse. “We are happy to recognize Home Care Assistance of Fairfield as a Best of Home Care – Provider of Choice, and we celebrate their accomplishments in building a team of happy, qualified caregivers to care for their clients.”

To find out more about Home Care Assistance of Fairfield’s commitment to excellence, please visit [www.HomeCareAssistanceFairfield.com](http://www.HomeCareAssistanceFairfield.com) or call (203) 955-1915.

**About Home Care Assistance**

[Home Care Assistance](http://www.homecareassistance.com) is the leading provider of home care for seniors across the United States, Canada and Australia. Our mission is to change the way the world ages. We provide older adults with quality care that enables them to live happier, healthier lives at home. Our services are distinguished by the caliber of our caregivers, the responsiveness of our staff and our expertise in daily care. We embrace a positive, balanced approach to aging centered on the evolving needs of older adults. A 2019 Franchise500®, Inc. 5000 Company and one of the [50 fastest growing women-owned companies](#) worldwide in 2016, Home Care Assistance has received numerous industry awards including Entrepreneur’s Fastest-Growing Franchises and Franchise Business Review’s Top 50. The company was recognized as a [2019 Endorsed National Provider](#) by the home care industry’s leading research firm, Home Care Pulse. Home Care Assistance CEO Lily Sarafan was also named Health Care Executives’ [2016 Woman of the Year](#). For more information about Home Care Assistance, our services and franchise opportunities, visit [www.homecareassistance.com](http://www.homecareassistance.com).

**About Home Care Pulse**

Home Care Pulse is the industry's leading firm in satisfaction research and quality assurance. On behalf of home care businesses across North America, Home Care Pulse gathers unbiased satisfaction ratings from clients and caregivers and detailed feedback to ensure the best in-home care possible can be provided. Powerful online reports allow businesses to identify needs and take action to reduce increase satisfaction, reduce caregiver turnover, and address client needs. For more information, please call Home Care Pulse at (877) 307-8573 or visit [homecarepulse.com](http://homecarepulse.com).